AMENDED IN ASSEMBLY JULY 2, 1998 AMENDED IN ASSEMBLY JUNE 16, 1998 AMENDED IN SENATE MAY 20, 1997

SENATE BILL

No. 1038

Introduced by Senator Thompson

February 27, 1997

An act to amend Sections 4512, 4640, 4646, 4646.5, 4648, 4648.1, 4670, 4675, 4676, 4677, 4681.1, 4685, 4712, 4712.5, 4740, 4741, 4742, 4743, 4744, 4745, and 4747 of, to add Sections 4685.1, 4685.2, 4697, and 4742.1 to, to add and repeal Section 4685.5 of, to repeal Section 4541 of, and to repeal and add Section 4696.1 of, the Welfare and Institutions Code, relating to human services.

LEGISLATIVE COUNSEL'S DIGEST

SB 1038, as amended, M. Thompson. Developmental disabilities.

Existing law, the Lanterman Developmental Disabilities Services (hereafter the act) requires the State Act Developmental Department of Services to contract with regional centers for the provision of various services and supports to persons with developmental disabilities.

Existing law requires that the services and supports to be provided to each regional center client be determined pursuant to the development of an individual program plan.

Existing law requires that the plan be developed jointly with a planning team, as defined.

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This bill would add to those members who may, where appropriate, be on a planning team, the authorized representative of a person with a developmental disability.

Existing law requires that the process for the development of an individual program plan include specified elements.

This bill would also require this planning process to include, when agreed to by the consumer, the parents, the legal guardian of a minor consumer, the conservator of an adult consumer, or the consumer's authorized representative, a review of all prescription medications taken by the consumer and the reasons for the medications.

Existing law permits a regional center, pursuant to vendorization or a contract, to purchase services and supports for a consumer from any individual or agency which the regional center and consumer or, where appropriate, his or her parents, legal guardian or conservator or authorized representative, will best accomplish all or any part of the consumer's individual program plan.

This bill would permit a regional center to vendorize a licensed facility for exclusive services to persons with developmental disabilities at a capacity equal to or less than the facility's licensed capacity.

Existing law permits a regional center to place a person with a developmental disability in a community living arrangement under certain circumstances.

Existing law provides that a person with a developmental disability who is placed in a community living arrangement has certain rights that are required to be brought to the person's attention by any means the director may designate by regulation.

This bill would require that these means be any means necessary to communicate these rights, and would require that, at a minimum, the Director of Developmental Services prepare, provide, and require to be clearly posted in all residential facilities and day programs a poster using simplified language and pictures that is designed to be more understandable by persons with cognitive disabilities and that the rights information shall also be available through the regional center to each residential facility and day program in alternative formats.

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Existing law permits the department and regional centers to monitor services purchased for consumers with or without notice, except that monitoring without prior notice is limited to situations where the department or regional center determines that the purpose of the visit would be thwarted if advance notice were given.

This bill would delete this limitation, and would, instead, require that not less than one monitoring visit to a licensed community care facility or family home agency home each year shall be unannounced.

Existing law requires that the state plan developed under the act be the primary method used for determining, in an orderly way, the programs and facilities that shall be developed, expanded, terminated, or reduced.

This bill would, instead, require that the state plan be a method used for determining, in an orderly way, the services and supports that shall be developed to address unavailable or emerging service and support needs.

Existing law requires that all parental fees collected by or for regional centers be remitted to the State Treasury for deposit in the Developmental Disabilities Program Development Fund, which is created for the purpose of providing resources needed to initiate new programs consistent with approved priorities for program development in the state plan.

This bill would, instead, provide that the purpose of this fund is to provide resources needed to initiate new services and supports and to test new strategies in the delivery of services and supports, consistent with approved priorities for program development in the state plan. It would also impose certain other requirements related to procedures for making decisions concerning proposed expenditures from this fund and for examining expenditures made from the fund.

Existing law requires the department to establish rates for out-of-home care of eligible persons with developmental disabilities residing in community care facilities, in accordance with an Alternative Residential Model, with these rates being required to include an adequate amount to care for basic living needs, as defined.

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This bill would make various changes to these provisions, including a requirement that the department adopt regulations for the establishment of these rates. It would also impose requirements for the periodic updating of these reimbursement rates.

The bill would also require a regional center, whenever a minor child with a developmental disability requires an out-of-home living arrangement, as determined in the individual program plan, to make every effort to secure a living arrangement in reasonably close proximity to the family home. If a living arrangement in close proximity to the child's home cannot be secured, the regional center would, under specified circumstances, be required to undertake certain efforts aimed at either returning the child to his or her home or securing a living arrangement in close proximity to his or her own home.

The bill would permit a regional center to provide or secure an array of services and supports for adults with developmental disabilities living in their family's home that meet specific goals.

The bill would require the department to conduct a 3-year pilot project to provide funding to local self-determination programs that will enhance the ability of a consumer and his or her family to control the decisions and resources required to meet all or some of the objectives in his or her program plan.

The bill would require regional centers and county mental health agencies to undertake various joint efforts with respect to persons dually diagnosed as mentally ill and developmentally disabled, and would require state agency participation in these cases when certain conditions exist. It would also require the department, by May 15 of each year, to provide specified information to the Legislature relating to persons with this dual diagnosis. Since the bill would impose specified duties upon county mental health agencies, it would impose a state-mandated local program.

The bill would also require the department, by January 15, 1999, to establish a task force, composed as specified, to examine the current models of community-based service and support delivery, the associated ratesetting methodologies for

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service providers, supports to persons with developmental disabilities and their families, and methods of monitoring the quality of services and supports. The task force would be required to make recommendations to the Legislature by June 15, 1999.

Existing law permits regional center clients and persons acting on their behalf to have a fair hearing before an administrative law judge in order to appeal regional center decisions.

Existing law requires these administrative law judges to have training in the laws and regulations governing services to developmentally disabled individuals.

This bill would require these judges to have training related to the needs of persons with developmental disabilities, in accordance with specified requirements.

The bill would require the department to collect and maintain or cause to be collected and maintained copies of all redacted administrative hearing decisions issued under the act, and make copies available to the public upon request, at a cost per page not greater than that charged by the department for documents sought under the California Public Records Act.

Existing law provides that a fair hearing on a regional center decision shall be held at a time and place reasonably convenient to the claimant and the authorized representative.

This bill would require that the claimant or the authorized representative of the claimant and the regional center agree on the location of the fair hearing.

Existing law requires that a regional center or its designated representative monitor the care and services provided the consumer to ensure that care and services are provided in accordance with the individual program plan.

This bill would provide that a statement made by a regional center representative when discharging his or her obligation to monitor the provision of services and supports pursuant to the act shall be a privileged communication, unless a party to a judicial action demonstrates that the regional center representative made the disputed statement with knowledge of its falsity or with reckless disregard for the truth.

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Existing law permits a regional center or its designee, if an adult person with a developmental disability or the parent, guardian, or conservator on behalf of a child, requests relocation, to provide assistance in locating and moving to another residence.

This bill would, instead, require the regional center, if requested by an adult or by the parent, legal guardian or conservator, or authorized representative on behalf of a child, to either provide this assistance or schedule an individual program plan meeting, if appropriate.

Existing law prohibits a regional center or its designee from encouraging the client to move from a residential facility without reasonable cause, and requires that, if reasonable cause exists, the regional center or its designee must give at least 15 days' written notice to the facility administrator of the intent prior to counseling the client to move.

This bill would delete these provisions.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement, including the creation of a State Mandates Claims Fund to pay the costs of mandates that do not exceed \$1,000,000 statewide and other procedures for claims whose statewide costs exceed \$1,000,000.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to these statutory provisions.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 4512 of the Welfare and
- 2 Institutions Code is amended to read:
- 3 4512. As used in this part:
- 4 (a) "Developmental disability" means a disability
- 5 which originates before an individual attains age 18,
- 6 continues, or can be expected to continue, indefinitely,
- 7 and constitutes a substantial disability for that individual.

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As defined by the Director of Developmental Services, in consultation with the Superintendent of **Public** 3 Instruction, this term shall include mental retardation, cerebral palsy, epilepsy, and autism. This term shall also include disabling conditions found to be closely related to mental retardation or to require treatment similar to that required for individuals with mental retardation, but shall 8 not include other handicapping conditions that are solely 9 physical in nature.

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10 (b) "Services and supports for persons with developmental disabilities" means specialized services and supports or special adaptations of generic services 12 13 supports directed toward the alleviation of a developmental disability or toward the social, personal, 14 physical, or economic habilitation or rehabilitation of an individual with a developmental disability, or toward the 16 17 achievement and maintenance of independent, productive, normal lives. The determination of which services and supports are necessary for each consumer 19 20 shall be made through the individual program plan process. The determination shall be made on the basis of 21 the needs and preferences of the consumer or, when 22 23 appropriate, the consumer's family, and shall include consideration of a range of service options proposed by 24 25 individual program plan participants, the effectiveness of each option in meeting the goals stated in the individual program plan, and the cost-effectiveness of each option. Services and supports listed in the individual program plan may include, but are not limited to, diagnosis, 30 evaluation, treatment, personal care, day domiciliary care, special living arrangements, physical, occupational, and speech therapy, training, education, 32 33 supported and sheltered employment, mental health 34 services, recreation, counseling of the individual with a 35 developmental disability and of his or her family. 36 protective and other social and sociolegal services, information and referral services, follow-along services, 37 adaptive equipment and supplies; advocacy assistance, 38 39 including self-advocacy training, facilitation and peer advocates; assessment; assistance in locating a home;

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behavior training and behavior modification childcare; programs; camping; community integration services; 3 community support; daily living skills training; emergency and crisis intervention; facilitating circles of 5 habilitation; homemaker services; support; stimulation programs; paid roommates; paid neighbors; 6 respite; short-term out-of-home care; social skills training; specialized medical and dental care; supported living 9 arrangements; technical and financial assistance; for of 10 training: training parents children with developmental disabilities; training for parents with developmental disabilities; vouchers; and transportation 12 13 services necessary to ensure delivery of services to 14 persons with developmental disabilities. Nothing in this subdivision is intended to expand or authorize a new or 15 different service or support for any consumer unless that 16 service or support is contained in his or her individual 17 18 program plan. 19

- (c) Notwithstanding subdivision (a) and (b), for any 20 organization or agency receiving federal financial participation under federal Developmental the 22 Disabilities Assistance and Bill of Rights Act, as amended "developmental disability" and "services for persons with 24 developmental disabilities" means such terms as defined in the federal act to the extent required by federal law.
 - (d) "Consumer" means a person who has a disability that meets the definition of developmental disability set forth in subdivision (a).
- (e) "Natural supports" means personal associations 30 and relationships typically developed in the community that enhance the quality and security of life for people, but not limited to, family relationships; including. friendships reflecting the diversity of the neighborhood and the community; associations with fellow students or employees in regular classrooms and workplaces; and 36 associations developed through participation in clubs, organizations, and other civic activities.
- (f) "Circle of support" means a committed group of 38 which 39 community members, may include members, meeting regularly with an individual

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developmental disabilities in order to share experiences, promote autonomy and community involvement, 3 assist the individual in establishing and maintaining natural supports. Such a circle of support generally includes a plurality of members who neither provide nor 5 receive services or supports for persons 6 developmental disabilities and who do not receive 8 payment for participation in the circle of support. 9

(g) "Facilitation" means the use of modified 10 adapted materials, special instructions, equipment, personal assistance by an individual, such as assistance with communications, which will enable a consumer to understand and participate to the maximum extent possible in the decisions and choices which effect his or 15 her life.

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- (h) "Family support services" means services and supports that are provided to a child with developmental 18 disabilities or his or her family and that contribute to the ability of the family to reside together.
- (i) "Voucher" means any authorized alternative form 21 of service delivery in which the consumer or family member is provided with a payment, coupon, chit, or other form of authorization which enables the consumer or family member to choose his or her own service provider.
- (i) "Planning team" means the individual with 27 developmental disabilities, legally the parents or appointed guardian of a minor consumer, or the legally appointed conservator of an adult consumer. authorized representative, including 30 those appointed pursuant to Section 4590 and subdivision (e) of Section 32 4705, one or more regional center representatives. including the designated regional center 33 service coordinator pursuant to subdivision (b) of Section 4640.7, 34 and any individual, including a service provider, invited by the consumer, the parents or legally appointed 36 guardian of a minor consumer, or the legally appointed 38 conservator of an adult consumer, or the authorized representative, including those appointed pursuant to Section 4590 and subdivision (e) of Section 4705.

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organizations" (k) "Stakeholder statewide means organizations representing the interests of consumers, members, family service providers, and statewide advocacy organizations.

- SEC. 2. Section 4541 of the Welfare and Institutions 5 6 Code is repealed.
- 7 SEC. 3. Section 4640 of the Welfare and Institutions Code is amended to read:
- 4640. (a) Contracts between the department 10 regional centers shall specify the service area and the categories of persons that regional centers shall be 12 expected to serve and the services and supports to be provided.
- (b) In order to ensure uniformity in the application of 15 the definition of developmental disability contained in 16 this division, the Director of Developmental Services shall, by March 1, 1977, issue regulations that delineate, by 18 diagnostic category and degree of disability, those 19 persons who are eligible for services and supports by 20 regional centers. In issuing the regulations, the director 21 shall invite and consider the views of regional center 22 contracting agencies, the state council, and persons with 23 a demonstrated and direct interest in developmental 24 disabilities.
- SEC. 4. Section 4646 of the Welfare and Institutions 26 Code is amended to read:
- 4646. (a) It is the intent of the Legislature to ensure 28 that the individual program plan and provision of services and supports by the regional center system is centered on 30 the individual and the family of the individual with developmental disabilities and takes into account the 32 needs and preferences of the individual and the family, 33 where appropriate, as well as promoting community 34 integration, independent, productive, and normal lives, 35 and stable and healthy environments. It is the further 36 intent of the Legislature to ensure that the provision of services to consumers and their families be effective in 38 meeting the goals stated in the individual program plan, reflect the preferences and choices of the consumer, and 40 reflect the cost-effective use of public resources.

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(b) The individual program plan is developed through a process of individualized needs determination. individual with developmental disabilities and, where appropriate, his or her parents, legal guardian conservator, or authorized representative, shall have the opportunity to actively participate in the development of the plan.

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- (c) An individual program plan shall be developed for any person who, following intake and assessment, is found 10 to be eligible for regional center services. These plans shall be completed within 60 days of the completion of the assessment. At the time of intake, the regional center shall inform the consumer and, where appropriate, his or her parents, legal guardian or conservator, or authorized representative, of the services available through the local area board and the protection and advocacy agency designated by the Governor pursuant to federal law, and shall provide the address and telephone numbers of those agencies.
 - (d) Individual program plans shall be prepared jointly planning team. Decisions concerning consumer's goals, objectives, and services and supports that will be included in the consumer's individual program plan and purchased by the regional center or obtained from generic agencies shall be made by agreement between the regional center representative and the consumer or, where appropriate, the parents, legal guardian, conservator, or authorized representative at the program plan meeting.
 - (e) Regional centers shall comply with the request of a consumer, or where appropriate, the request of his or her parents, legal guardian, or conservator, that a designated representative receive written notice of all meetings to develop or revise his or her individual program plan and of all notices sent to the consumer pursuant to Section 4710. The designated representative may be a parent or family member.
- (f) If a final agreement regarding the services and 38 supports to be provided to the consumer cannot be reached at a program plan meeting, then a subsequent

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program plan meeting shall be convened within 15 days, or later at the request of the consumer or, when appropriate, the parents, legal guardian, conservator, or authorized representative or when agreed to by the 5 planning team. Additional program plan meetings may be held with the agreement of the regional center 6 representative and the consumer or, where appropriate, the parents, legal guardian, conservator, or authorized 8 9 representative.

- (g) An authorized representative of the 11 center and the consumer or, where appropriate, his or her parents, legal guardian, or conservator, shall sign the 12 individual program plan prior to its implementation. If 14 the consumer or, where appropriate, his or her parents, legal guardian, or conservator, does not agree with all 15 16 components of plan, they may indicate that the disagreement on the plan. Disagreement with specific 17 18 plan components shall not prohibit the implementation 19 of services and supports agreed to by the consumer or, 20 where appropriate, his or her parents, legal guardian, or 21 conservator. If the consumer or, where appropriate, his or her parents, legal guardian, or conservator, does not agree with the plan in whole or in part, he or she shall be sent written notice of the fair hearing rights, as required 25 by Section 4701.
- SEC. 5. Section 4646.5 of the Welfare and Institutions 26 27 Code is amended to read:
- 4646.5. (a) The planning process for the individual 29 program plan described in Section 4646 shall include all 30 of the following:
- 31 (1) Gathering information and conducting 32 assessments to determine the life goals, capabilities and 33 strengths, preferences, barriers, concerns and 34 problems of the person with developmental disabilities. 35 For children with developmental disabilities, this process 36 should include a review of the strengths, preferences, and needs of the child and the family unit as a whole. Assessments shall be conducted by qualified individuals 38 39 performed in natural environments possible. Information shall be taken from the consumer,

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his or her parents and other family members, his or her friends, advocates, providers of services and supports, and other agencies. The assessment process shall reflect awareness of, and sensitivity to, the lifestyle and cultural 5 background of the consumer and the family.

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- (2) A statement of goals, based on the needs, preferences, and life choices of the individual with developmental disabilities, and a statement of specific, time-limited objectives for implementing the person's goals and addressing his or her needs. These objectives shall be stated in terms that allow measurement of progress or monitoring of service delivery. These goals 12 and objectives should maximize opportunities for the 14 consumer to develop relationships, be part of community 15 life in the areas of community participation, housing, 16 work, school, and leisure, increase control over his or her life, acquire increasingly positive roles in community life, and develop competencies to help accomplish these goals.
 - (3) When developing individual program plans children, regional centers shall be guided by principles, process, and services and support parameters set forth in Section 4685.
- (4) A schedule of the type and amount of services and 25 supports to be purchased by the regional center or obtained from generic agencies or other resources in order to achieve the individual program plan goals and objectives, and identification of the provider or providers attaining each objective. of service responsible for including, not limited vendors, but to, contracted providers, generic service agencies, and natural supports. The plan shall specify the approximate scheduled start date for services and supports and shall contain timelines 34 for actions necessary to begin services and supports, including generic services.
- (5) When agreed to by the consumer, the parents or 37 legally appointed guardian of a minor consumer, or the legally appointed conservator of an adult consumer or the appointed authorized representative, including those pursuant to Section 4590 and subdivision (e) of Section

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4705, the planning team shall review all prescription medications taken by the consumer and the reasons for the medications.

- schedule of regular periodic review (6) A 5 reevaluation to ascertain that planned services have been provided, that objectives have been fulfilled within the times specified, and that consumers and families satisfied with the individual program plan implementation.
- (b) For all active cases, individual program plans shall 11 be reviewed and modified by the planning team, through 12 the process described in Section 4646, as necessary, in 13 response to the person's achievement or changing needs, 14 and no less often than once every three years. If the 15 consumer or, where appropriate, the consumer's parents, 16 legal guardian, or conservator requests an individual program plan review, the individual program shall be 18 reviewed within 30 days after the request is submitted.
- (c) (1) The department, with the participation 20 representatives of a statewide consumer organization, the of Regional Center Agencies, Association 22 organized labor organization representing service 23 coordination staff, and the Organization of Area Boards shall prepare training material and a standard format and 25 instructions for the preparation of individual program plans, which embodies an approach centered on the person and family.
- 28 (2) Each regional center shall use the training and format the 29 materials prepared by department 30 pursuant to paragraph (1).
- (3) The department shall annually review a random 32 sample of individual program plans at each regional center to assure that these plans are being developed and 34 modified in compliance with Section 4646 and this section.
- SEC. 6. Section 4648 of the Welfare and Institutions 36 37 Code is amended to read:
- 4648. In order to achieve the stated objectives of a 38 39 consumer's individual program plan, the regional center

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shall conduct activities including, but not limited to, all of 2 the following:

(a) Securing needed services and supports.

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- (1) It is the intent of the Legislature that services and supports assist individuals with developmental disabilities 5 in achieving the greatest self-sufficiency possible and in exercising personal choices. The regional center shall secure services and supports that meet the needs of the consumer, as determined in the consumer's individual 10 program plan, and within the context of the individual program plan, the planning team shall give highest preference to those services and supports which would 12 13 allow minors with developmental disabilities to live with 14 their families, adult persons with developmental disabilities to live as independently as possible in the 16 community, and that allow all consumers to interact with persons without disabilities in positive, meaningful ways.
- individual program implementing 19 regional centers, through the planning team, shall first 20 consider services and supports in natural community, 21 home, work, and recreational settings. Services supports shall be flexible and individually tailored to the 23 consumer and, where appropriate, his or her family.
- (3) A regional center may, pursuant to vendorization 25 or a contract, purchase services or supports for a consumer from any individual or agency which the regional center and consumer or, where appropriate, his or her parents, legal guardian, or conservator, or representatives, authorized determines accomplish all or any part of that consumer's program
- (A) Vendorization or contracting is the process for 33 identification, selection. and utilization of service 34 vendors or contractors, based on the qualifications and other requirements necessary in order to provide the 36 service.
 - (B) A regional center may reimburse an individual or agency for services or supports provided to a regional center consumer if the individual or agency has a rate of payment for vendored or contracted services established

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by the department, pursuant to this division, and is emergency providing services pursuant to an 3 vendorization or has completed the vendorization procedures or has entered into a contract with the comply 5 regional center and continues to with the vendorization or contracting requirements. The director 6 governing adopt regulations the vendorization 8 process to be utilized by the department, regional centers, vendors and the individual or agency requesting 10 vendorization.

- (C) Regulations shall include, but not be limited to: application process, and the the vendor basis accepting or denying an application; the qualification and requirements for each category of services that may be to a regional center consumer through a provided 16 vendor; requirements for emergency vendorization; procedures for termination of vendorization; 18 procedure for an individual or an agency to appeal any vendorization decision made by the department 20 regional center.
- regional may vendorize a licensed (D) A center 22 facility for exclusive services to persons with developmental disabilities at a capacity equal to or less than the facility's licensed capacity. A facility already licensed on January 1, 1999, shall continue to be vendorized at their full licensed capacity until the facility agrees to vendorization at a reduced capacity.
- (4) Notwithstanding subparagraph (B), a regional 29 center may contract or issue a voucher for services and supports provided to a consumer or family at a cost not to exceed the maximum rate of payment for that service or support established by the department. If a rate has not been established by the department, the regional center 34 may, for an interim period, contract for a specified service or support with, and establish a rate of payment for, any 36 provider of the service or support necessary individual implement a consumer's program plan. 38 Contracts may be negotiated for a period of up to three years, with annual review and subject to the availability
- 40 of funds.

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(5) In order to ensure the maximum flexibility and availability of appropriate services and supports for persons with developmental disabilities, the department shall establish and maintain an equitable system of payment to providers of services and supports identified as necessary to the implementation of a consumers' individual program plan. The system of payment shall include provision for a rate to ensure that the provider can meet the special needs of consumers and provide 10 quality services and supports in the least restrictive setting as required by law.

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- (6) The regional center and the consumer, or where 13 appropriate, his or her parents, legal guardian, 14 conservator, or authorized representative, including 15 those appointed pursuant to Section 4590 or subdivision 16 (e) of Section 4705, shall, pursuant to the individual program plan, consider all of the following when selecting a provider of consumer services and supports:
 - (A) A provider's ability to deliver quality services or supports which can accomplish all or part of the consumer's individual program plan.
- (B) A provider's success in achieving the objectives set 23 forth in the individual program plan.
 - (C) Where appropriate, the existence of licensing, accreditation, or professional certification.
 - (D) The cost of providing services or supports of comparable quality by different providers, if available.
- (E) The consumer's or. where appropriate, 29 parents, legal guardian, or conservator of a consumer's 30 choice of providers.
- (7) No service or support provided by any agency or 32 individual shall be continued unless the consumer or, where appropriate, his or her parents, legal guardian, or authorized representative, 34 conservator, or 35 those appointed pursuant to Section 4590 or subdivision 36 (e) of Section 4705, is satisfied and the regional center and the consumer or, when appropriate, the person's parents or legal guardian or conservator agree that planned services and supports have been provided, reasonable progress toward objectives have been made.

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(8) Regional center funds shall not be used to supplant the budget of any agency which has a legal responsibility to serve all members of the general public and is receiving public funds for providing those services.

- (9) (A) A regional center may, directly or through an 6 agency acting on behalf of the center, provide placement in, purchase of, or follow-along services to persons with developmental disabilities in, appropriate living arrangements, including, but not limited 10 support service for consumers in homes they own or lease, foster family placements, health care facilities, community In 12 licensed care facilities. considering placement alternatives for appropriate children developmental disabilities, approval by the child's parent or guardian shall be obtained before placement is made.
- person with developmental disabilities (B) Each 17 placed by the regional center in a community living 18 arrangement shall have the rights specified in this division. These rights shall be brought to the person's attention by any means necessary to reasonably communicate these rights to each resident-or the director may designate by regulation, provided that, Director of Developmental minimum, the Services prepare, provide, and require to be clearly posted in all 25 residential facilities and day programs a poster using simplified language and pictures that is designed to be understandable with cognitive more by persons disabilities and that the rights information shall also be available through the regional center to each residential 30 facility program alternative and day in including, but not limited to, other languages, braille, and audio tapes, when necessary to meet the communication needs of consumers.
- (C) Consumers are eligible to receive supplemental 35 services including, but not limited to, additional staffing, 36 pursuant to the process described in subdivision (d) of Section 4646. Necessary additional staffing that is not specifically included in the rates paid to the service provider may be purchased by the regional center if the additional staff are in excess of the amount required by

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regulation and the individual's planning team determines the additional services are consistent with the provisions of the individual program plan. Additional staff should be reviewed by periodically the planning team 5 consistency with the individual program plan objectives in order to determine if continued use of the additional staff is necessary and appropriate and if the service is producing outcomes consistent with the individual 9 program plan. Regional centers shall monitor programs 10 to ensure that the additional staff is being provided and utilized appropriately. 12

(10) Emergency crisis intervention services and 13 including, but not limited to, mental health services and behavior modification services, may be provided, maintain persons developmental needed. to with 16 disabilities in the living arrangement of their own choice. Crisis services shall first be provided without disrupting 18 a person's living arrangement. If crisis intervention services are unsuccessful, emergency housing shall be available in the person's home community. If dislocation cannot be avoided, every effort shall be made to return the person to his or her living arrangement of choice, with all necessary supports, as soon as possible.

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- (11) Among other service and support options, planning teams shall consider the use of paid roommates or neighbors, personal assistance, technical and financial assistance, and all other service and support options which would result in greater self-sufficiency for the consumer and cost-effectiveness to the state.
- (12) When facilitation as specified in an individual program plan requires the services of an individual, the facilitator shall be of the consumer's choosing.
- (13) The community support may be provided to assist 34 individuals with developmental disabilities participate in community and civic life, including, but not 36 limited to, programs, services, work opportunities, business, and activities available to persons without disabilities. This facilitation shall include, but not be limited to, any of the following:

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(A) Outreach and education to programs and services within the community.

- (B) Direct support to individuals which would enable them to more fully participate in their community.
- (C) Developing unpaid natural supports when possible.
- (14) Other services and supports may be provided as set forth in Sections 4685, 4686, 4687, 4688, and 4689, when 9 necessary.
- (b) (1) Advocacy for, and protection of, the civil, 11 legal, and service rights of persons with developmental disabilities as established in this division.
- (2) Whenever the advocacy efforts of a regional 14 center to secure or protect the civil, legal, or service 15 rights of any of its consumers prove ineffective, the 16 regional center or the person with developmental disabilities or his or her parents, legal guardian, or other 18 representative may request the area board to initiate 19 action under the provisions defining area board advocacy 20 functions established in this division.
- (c) The regional center may assist consumers and 22 families directly, or through a provider, in identifying and building circles of support within the community.
- (d) In order to increase the quality of community 25 services and protect consumers, the regional center shall, when appropriate, take either of the following actions:
- (1) Identify services and supports that are ineffective 28 or of poor quality and provide or secure consultation, training, or technical assistance services for any agency or individual provider to assist that agency or individual provider in upgrading the quality of services or supports.
- (2) Identify providers of services or supports that may 33 not be in compliance with local, state, and federal statutes and regulations and notify the appropriate licensing or 35 regulatory authority, or request the area board 36 investigate the possible noncompliance.
- (e) When necessary to expand the availability 38 needed services of good quality, a regional center may take actions that include, but are not limited to, the 39 40 following:

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(1) Soliciting an individual or agency by requests for proposals or other means, to provide needed services or supports not presently available.

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- (2) Requesting funds from the Program Development 5 Fund, pursuant to Section 4677, or community placement plan funds designated from that fund, to reimburse the startup costs needed to initiate a new program of services and supports.
- (3) Using creative and innovative service delivery 10 models, including, but not limited to, natural supports.
- (f) Except in emergency situations, a regional center direct treatment and shall not provide therapeutic services, but shall utilize appropriate public and private 14 community agencies and service providers to obtain those services for its consumers.
- (g) Where there are identified gaps in the system of 17 services and supports or where there are identified 18 consumers for whom no provider will provide services and supports contained in his or her individual program plan, the department may provide the services and supports directly.
- SEC. 7. Section 4648.1 of the Welfare and Institutions 23 Code is amended to read:
- 4648.1. (a) The State Department of Developmental 25 Services and regional centers may monitor services and supports purchased for regional center consumers with or without prior notice. Not less than one monitoring visit to 28 a licensed community care facility or family home agency home each year shall be unannounced. The department may conduct fiscal reviews and audits of the service providers' records.
- (b) Department and regional center staff involved in monitoring or auditing services provided to the regional 34 centers' consumers by a service provider shall have access to the provider's grounds, buildings, and service program, 35 and to all related records, including books, papers, 36 computerized data, accounting records, and related documentation. All persons connected with the service provider's program, including, but not limited to. administrators, 40 program staff, consultants, and

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accountants, shall provide information and access to facilities as required by the department or regional 3 center.

- (c) The department, in cooperation with regional centers, shall ensure that all providers of services and purchased by regional centers for consumers are informed of all of the following:
 - (1) The provisions of this section.
- (2) The responsibility of providers to comply with laws 10 and regulations governing both their service program and the provision of services and supports to people with developmental disabilities.
- (3) The responsibility of providers to comply with 14 conditions of any contract or agreement between the 15 regional center and the provider, and between 16 provider and the department.
- (4) The rights of providers established in regulations 18 adopted pursuant to Sections 4648.2, 4748, and 4780.5, to appeal actions taken by regional centers or the 20 department as a result of their monitoring and auditing 21 findings.
- (d) A regional center may terminate payments for 23 services, and may terminate its contract or authorization 24 for the purchase of consumer services if it determines that 25 the provider has not complied with provisions of its contract or authorization with the regional center or with applicable state laws and regulations. When terminating payments for services or its contract or authorization for 29 the purchase of consumer services, a regional center shall 30 make reasonable efforts to avoid unnecessary disruptions of consumer services.
- (e) A regional center or the department may recover 33 from the provider funds paid for services when the 34 department or the regional center determines that either of the following has occurred:
- (1) The services were not provided in accordance with the regional center's contract or authorization with the 37 provider, or with applicable state laws or regulations.
- 39 (2) The rate paid is based on inaccurate submitted by the provider on a provider cost statement.

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1 Any funds so recovered shall be remitted to the 2 department.

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- (f) Any evidence of suspected licensing violations found by department or regional center personnel shall be reported immediately to the appropriate licensing agency.
- (g) Regional centers may establish volunteer teams, made up of consumers, parents, other family members, and advocates to conduct the monitoring activities described in this section.
- (h) In meeting its responsibility to monitor arrangements 12 community living for persons with 13 developmental disabilities, including, but not limited to, 14 licensed residential facilities, family home agencies, and supported independent living arrangements, 15 or 16 regional center shall utilize the "Looking at Service 17 Quality-Provider's Handbook" developed by the department.
- SEC. 8. Section 4670 of the Welfare and Institutions 20 Code is amended to read:
- 4670. The Legislature finds that there is a shortage of 22 service support providers to meet comprehensive needs of persons with developmental disabilities throughout the state.
 - In order to assure the development and necessary support for a comprehensive network of providers of good quality, in every area of the state, in an orderly and economic manner, the following procedures established.
- 30 SEC. 9. Section 4675 of the Welfare and Institutions 31 Code is amended to read:
- 4675. The state plan established in this division shall 32 33 be a method used for determining, in an orderly way, the 34 services and supports that shall be developed to address
- unavailable or emerging service and support needs. The
- state plan shall also state the objectives of these services
- and supports, amounts and sources of required funding, 37
- priorities for development, timing, agencies responsible 38
- for implementation, and procedures for evaluation.

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SEC. 10. Section 4676 of the Welfare and Institutions Code is amended to read:

4676. Prior to making an appropriation or allocating any state or federal funds for new or major expansions of services and supports for persons with developmental disabilities, the state plan shall be reviewed to determine the proposed expenditure is consistent with priorities approved in the plan.

If any expenditure of such funds for new or major 10 expansions of services and supports is proposed by any agency that does not conform to the priorities approved 12 in the state plan, the state council shall review and publicly comment on such proposed expenditure.

SEC. 11. Section 4677 of the Welfare and Institutions 15 Code is amended to read:

4677. (a) All parental fees collected by or for regional 17 centers shall be remitted to the State Treasury to be 18 deposited in the Developmental Disabilities Program 19 Development Fund, which is hereby created hereinafter called the Program Development Fund. The purpose of the Program Development Fund shall be to 21 provide resources needed to initiate new services and supports and to test new strategies in the delivery of 24 services and supports, consistent with approved priorities 25 for program development in the state plan. If moneys 26 from the Program Development Fund are used to initiate 27 new services and supports in a specific regional center catchment area, the funded proposals shall reflect the performance goals center contract 30 objectives. If moneys in the Program Development Fund are to be used to provide startup costs for new services and supports intended to be permanent within a specific regional center catchment area, the department and the 34 regional center shall, prior to the awarding of a grant of 35 these moneys, review the proposal to ensure its ongoing 36 fiscal viability once the moneys have been expended.

In no event shall an allocation from the Program 38 Development Fund be granted for more than 24 months.

(b) The State Council on Developmental Disabilities 39 shall, not less than once every three years, request from <u>__ 25 __</u> SB 1038

all regional centers information on the unavailable and emerging services and supports needed by consumers and families within its catchment area. A regional center shall also submit this information to the appropriate area board and the area board shall submit comments on the regional center information to the State Council on Developmental Disabilities. Based on the information provided by the regional centers, area boards, and other 9 agencies, the Council State on Developmental 10 Disabilities shall develop an assessment of the level of need for new community services and support, provide a copy of that assessment to the appropriate legislative 12 policy and budget committees, and make that assessment 14 available to the public. This needs assessment shall be 15 included in the state plan. The State Council 16 Developmental Disabilities, in consultation with State Department of Developmental Services, shall make 17 18 a recommendation to the Department of Finance as to the level of funding for program development to be included in the Governor's Budget, based upon this needs 21 assessment.

(c) Parental fee schedules shall be evaluated pursuant 23 to Section 4784 and adjusted annually by the department, the approval of the state council. Fees out-of-home care shall bear an equitable relationship to the cost of the care and the ability of the family to pay.

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- (d) In addition to parental fees and General Fund appropriations, the Program Development Fund may be augmented by federal funds available to the state for program development purposes, when these funds are allotted to the Program Development Fund in the state Program Development Fund The is appropriated to the department, and subject to allocations which may be made in the annual Budget Act. 35 In no event shall any of these funds revert to the General 36 Fund.
- department may allocate funds from 37 (e) The 38 Program Development Fund for any legal purpose, provided that requests for proposals and allocations are approved by the state council in consultation with the

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department, and are consistent with the priorities for program development in the state plan. Allocations from 3 Program Development Fund shall take into consideration the following factors:

- (1) The future fiscal impact of the allocations on other state-supported services and supports for persons with developmental disabilities.
- (2) The unavailable and emerging needs assessment described in subdivision (b).
- (3) The inclusion of an outcome-based assessment of the services and supports being funded.
- council shall (f) The state annually provide 13 Legislature with information about expenditures from 14 the Program Development Fund made during the 15 previous year, including, but not limited to, all of the 16 following:
- (1) A description of each project or service and 18 support funded.
- (2) Each agency or organization to whom moneys 20 were allocated and the amount of moneys provided to each agency or organization.
- (3) The region of the state in which each project or 23 service and support will be developed.
 - (4) How the project or service and support meet the goals of the state plan and, where appropriate, center performance regional contract goals and objectives.
- 28 (5) The level of community support demonstrated for 29 the proposal.
 - (6) A description of the evaluation process for the proposal, including the method by which the results will be determined.
- 33 (g) Under no circumstances shall the deposit of 34 federal moneys into the Program Development Fund be State 35 construed as requiring the Department 36 Developmental Services to comply with a definition of "developmental disabilities" and "services for persons 38 with developmental disabilities" other than as specified in subdivisions (a) and (b) of Section 4512 for the purposes of determining eligibility for developmental

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services or for allocating parental fees and state general funds deposited in the Program Development Fund.

- 3 SEC. 12. The Legislature finds and declares all of the 4 following:
- provided 5 (a) Residential services by licensed community care facilities serving persons with 6 developmental disabilities are an essential element in California's system of community care.

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- Alternative Residential Model (ARM) 10 currently used to reimburse services provided by these facilities has not been updated since 1988, and certain changes are required to encourage optimum consumer growth and development.
- (c) ARM must be updated in order to do all of the 15 following:
 - (1) Focus more on individual consumer services than on facility classification.
 - (2) Allow additional flexibility in the delivery reimbursement of consumer services.
- 20 (3) Promote greater integration, independence, 21 productivity, and satisfaction among consumers.
 - (4) Make changes to the model without creating major disruptions for affected facilities or consumers.
 - SEC. 13. Section 4681.1 of the Welfare and Institutions Code is amended to read:
 - 4681.1. (a) The department shall adopt regulations that specify rates for community care facilities serving persons with developmental disabilities. These rates shall be calculated on the basis of a cost model designed by the department which ensures aggregate that facility payments support the provision of services to each person in accordance with his or her individual program plan and applicable program requirements. The cost model shall reflect cost elements that shall include, but are not limited to, all of the following:
 - (1) "Basic living needs" include utilities, furnishings, food, supplies, incidental transportation, housekeeping, personal care items, and other items necessary to ensure a quality environment for persons with developmental disabilities. The amount identified for the basic living

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needs element of the rate shall be calculated each year as the average projected cost of these items in an 3 economically and efficiently operated community care facility. 4

- (2) "Direct care" includes salaries, wages, benefits, 6 and other expenses necessary to supervise or support the person's functioning in the areas of self-care and daily 8 living skills, physical coordination and mobility, and behavioral self-control. The amount identified for direct 10 care shall be calculated as the average projected cost of providing the level of service required to meet each economically 12 person's functional needs in an 13 efficiently operated community care facility. The direct 14 care portion of the rate shall reflect specific service levels 15 defined by the department on the basis of relative 16 resident need and the individual program plan.
- (3) "Special services" include specialized training, 18 treatment, supervision, or other services which a person's 19 individual program plan requires to be provided by the 20 residential facility in addition to the direct care provided 21 under paragraph (2). The amount identified for special 22 services shall be calculated for each individual based on 23 the additional services specified in the person's individual 24 program plan and the prevailing rates paid for similar 25 services in the area. The special services portion of the 26 rate shall reflect a negotiated agreement between the 27 facility and the regional center in accordance with 28 Section 4648.
- (4) "Indirect costs" include managerial personnel. operation, maintenance and 30 facility repair, nondirect care, employee benefits, contracts, training, 32 travel, licenses, taxes, interest, insurance, depreciation, and general administrative expenses. The amount identified for indirect costs shall be calculated each year as the average projected cost for these expenses in an 36 economically and efficiently operated community care facility.
- 38 (5) "Property costs" include mortgages, leases, rent, taxes, capital or leasehold improvements, depreciation, and other expenses related to the physical structure. The

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amount identified for property costs shall be based on the fair rental value of a model facility which is adequately designed, constructed, and maintained to meet the needs of persons with developmental disabilities. The amount 5 identified for property costs shall be calculated each year the average projected fair rental value of an 6 economically and efficiently operated community care 8 facility. 9

- (b) The cost model shall take into account factors 10 which include, but are not limited to, all of the following:
- (1) Facility size, as defined by the department on the basis of the number of facility beds licensed by the State Department of Social Services and vendorized by the 14 regional center.

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- (2) Specific geographic areas, as defined by the 16 department on the basis of cost of living and other pertinent economic indicators.
- (3) Common levels of direct care, as defined by the 19 department on the basis of services specific to an 20 identifiable group of persons as determined through the individual program plan.
- (4) Positive outcomes, as defined by the department 23 on the basis of increased integration, independence, and productivity at the aggregate facility and individual 25 consumer level.
- (5) Owner-operated and staff-operated 27 reimbursement which shall, not differ for facilities that required to comply with the same program requirements.
- (c) The rates established for individual community facilities serving persons with developmental disabilities shall reflect all of the model cost elements and rate development factors described in this section. The identified cost model elements shall be updated annually 34 necessary to maintain relative facility purchasing 36 power. The entire cost model shall be rebased every five years to ensure continued correlation with program 38 requirements and the cost experience of economically and efficiently operated facilities. The process used to

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update the cost model elements shall address variables that include, but are not limited to, all of the following:

- (1) Economic trends in California.
- (2) New state or federal program requirements.
- 5 (3) Changes in the state or federal minimum wage.
 - (4) Increases in fees, taxes, or other business costs.
 - federal (5) Increases in supplemental security supplementary income/state program for the aged, blind, and disabled payments.
- developmentally established for (d) Rates disabled persons who are also dually diagnosed with a mental disorder may be fixed at a higher rate. The department shall work with the State Department of Mental Health to establish criteria upon which higher rates may be fixed pursuant to this subdivision. The higher 16 developmentally disabled persons who are also dually diagnosed with a mental disorder may be paid when requested by the director of the regional center and approved by the Director of Developmental Services.
- (e) By January 1, 2000, the department shall prepare proposed regulations to implement the changes outlined in this section. The department may use a private firm to assist in the development of these changes and shall confer with consumers, providers, and other interested parties concerning the proposed regulations. By May 15, 26 2000, and each year thereafter, the department shall provide the Legislature with an annual community care facility rate study, which includes the draft amendments to the regulations required to update or rebase the cost 30 model as described in subdivision (c). By July 1, 2000, and vear thereafter, the department shall emergency regulations which establish the annual rates for community care facilities serving persons with developmental disabilities for each fiscal year.
- (f) During the first year of operation under the revised 36 rate model, individual facilities shall be held harmless for any reduction in aggregate facility payments caused solely by the change in reimbursement methodology.
- SEC. 14. Section 4685 of the Welfare and Institutions 39 Code is amended to read: 40

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4685. (a) Consistent with state and federal law, the 1 2 Legislature finds and declares that children with developmental disabilities most often have greater opportunities for educational and social growth when they live with their families. The Legislature further finds and declares that the cost of providing necessary services and supports which enable a child with developmental disabilities to live at home is typically equal to or lower than the cost of providing out-of-home placement. The 10 Legislature places a high priority providing opportunities for children with developmental disabilities to live with their families, when living at home 12 13 is the preferred objective in the child's individual 14 program plan.

(b) It is the intent of the Legislature that regional 16 centers provide or secure family support services that do all of the following:

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- (1) Respect and support the decisionmaking authority 19 of the family.
 - (2) Be flexible and creative in meeting the unique and individual needs of families as they evolve over time.
 - (3) Recognize and build on family strengths, natural supports, and existing community resources.
- (4) Be designed to meet the cultural preferences, 25 values, and lifestyles of families.
 - (5) Focus on the entire family and promote the inclusion of children with disabilities in all aspects of school and community.
 - (c) In order to provide opportunities for children to live with their families, the following procedures shall be
- (1) The department and regional centers shall give a very high priority to the development and expansion of 34 services and supports designed to assist families that are caring for their children at home, when that is the preferred objective in the individual program plan. This assistance may include, but is not limited to specialized medical and dental care, special training for parents, infant stimulation programs, respite for parents, homemaker services, camping, day care, short-term

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out-of-home care, child care, counseling, mental health services. behavior modification programs, special 3 adaptive equipment such as wheelchairs, hospital beds, communication devices, and other necessary appliances and supplies, and advocacy to assist persons in securing income maintenance, educational services, 6 benefits to which they are entitled.

- (2) When children with developmental disabilities 9 live with their families, the individual program plan shall 10 include a family plan component which describes those services and supports necessary to successfully maintain 12 the child at home. Regional centers shall consider every possible way to assist families in maintaining their 14 children at home, when living at home will be in the best 15 interest of the child, before considering out-of-home 16 placement alternatives. When the regional center first consider becomes aware that a family may 18 out-of-home placement, or is in need of additional 19 specialized services to assist in caring for the child in the 20 home, the regional center shall meet with the family to 21 discuss the situation and the family's current needs, solicit 22 from the family what supports would be necessary to 23 maintain the child in the home, and utilize creative and innovative ways of meeting the family's needs and providing adequate supports to keep the family together, 26 if possible.
- (3) To ensure that these services and supports are 28 provided the most cost-effective and beneficial regional centers may utilize innovative 30 service-delivery mechanisms, including, but not limited to, vouchers; alternative respite options such as foster families, vacant community facility beds, crisis child care facilities; and alternative child care options such as supplemental support to generic child care facilities and parent child care cooperatives.
- (4) If the parent of any child receiving services and 37 supports from a regional center believes that the regional 38 center is not offering adequate assistance to enable the family to keep the child at home, the parent may initiate a request for fair hearing as established in this division. A

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family shall not be required to start a placement process or to commit to placing a child in order to receive requested services.

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- (5) Nothing in this section shall be construed to encourage the continued residency of adult children in the home of their parents when that residency is not in the best interests of the person.
- (6) When purchasing or providing a voucher for day care services for parents who are caring for children at 10 home, the regional center may pay only the cost of the day care service that exceeds the cost of providing day 12 care services to a child without disabilities. The regional center may pay in excess of this amount when a family can demonstrate a financial need and when doing so will enable the child to remain in the family home.
- (7) A regional center may purchase or provide a voucher for diapers for children three years of age or 18 older. A regional center may purchase or provide vouchers for diapers under three years of age when a family can demonstrate a financial need and when doing so will enable the child to remain in the family home.
- SEC. 15. Section 4685.1 is added to the Welfare and 23 Institutions Code, to read:
 - 4685.1. (a) When a minor child requires a living arrangement outside of the family home, as determined in the individual program plan developed pursuant to Section 4646 and Section 4648, the regional center shall make every effort to secure a living arrangement in reasonably close proximity to the family home.
- (b) When the parents or guardian of a minor child 31 requests that an out-of-home living arrangement for a 32 minor child be in close proximity to the family home, and when such a living arrangement cannot be secured by the 34 regional center, the regional center shall include with the individual program plan a written statement of its efforts 36 to locate, develop, or adapt appropriate services and supports in a living arrangement within close proximity to the family home and what steps will be taken by the regional center to develop the services and supports necessary to return the child to the family home or within

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close proximity of the family home. This statement shall be updated every six months and a copy shall be forwarded to the parents or guardians of the minor and to the director of the department.

- (c) For the purpose of this section, "close proximity" 6 means within the regional center catchment area or within two hours of the family home, whichever is less.
 - SEC. 16. Section 4685.2 is added to the Welfare and Institutions Code, to read:
 - 4685.2. (a) The Legislature finds and declares that for some adults with developmental disabilities, living in their family home is the preferred objective in the consumer's individual program plan.
- (b) A regional center may provide or secure services 15 and supports, including services and supports as defined 16 in subdivision (b) of Section 4512, for adults choosing to live in their family's home that do all of the following:
 - (1) Respect and support the decisionmaking of the adult consumer.
- (2) Be flexible and creative in meeting the unique 21 needs of the adult consumer and his or her family as they evolve over time.
- (3) Recognize and build on family strengths, natural 24 supports, and existing community resources.
- (4) Be designated to meet the cultural preferences, 26 values, and lifestyles of the adult consumer and his or her family.
 - (5) Focus on enabling the adult consumer to achieve most independent, productive, and normal possible, foster his or her developmental potential, and promote the integration of adults with disabilities in community life.
- (c) The range of services and supports available to an 34 adult consumer living in his or her family's home shall include, but are not limited to, all of the following:
 - (1) Assessment of consumer needs.
- (2) Facilitating circles of support to encourage 37 the 38 development of natural supports in the community.
- skills such 39 (3) Training in independent living as shopping, cooking, and money management.

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- (4) Advocacy and self-advocacy facilitation.
- 2 (5) Development of employment goals.

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- (6) Social, behavioral, and daily living skills training and support.
- (7) Securing and maintaining adaptive equipment and supplies.
- (8) Training hiring individuals and provide personal care and other assistance.
 - (9) Twenty-four hour emergency response systems.
- (10) Providing respite and emergency facilitating community participation.
- (d) Services and supports may be provided to an adult 13 consumer living together with his or her family when 14 those services and supports are the choice of the adult consumer, provided by a vendored agency or individual 16 who is not a family member residing with a consumer, and will accomplish the objectives of the individual program plan.
 - SEC. 17. Section 4685.5 is added to the Welfare and Institutions Code, to read:
- 4685.5. (a) Notwithstanding any other provision of 22 law, commencing January 1, 1999, the department shall conduct a three-year pilot project under which funds allocated for local self-determination pilot be programs that will enhance the ability of a consumer and his or her family to control the decisions and resources required to meet all or some of the objectives in his or her individual program plan.
 - (b) Local self-determination pilot programs pursuant to this section may include, but not be limited to, all of the following:
 - (1) Programs that provide for consumer and family control over which services best meet their needs and the objectives in the individual program plan.
- (2) Programs that provide allowances or subsidies to 36 consumers and their families.
 - (3) Programs providing for the use of debit cards.
- (4) Programs that provide for the utilization of parent 38 39 vendors, direct pay options, individual budgets for the

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procurement of services and supports, alternative case management, and vouchers.

- (c) The department shall allocate funds for pilot programs in three regional center catchment areas and shall, to the extent possible, test a variety of mechanisms outlined in subdivision (b).
- (d) The department shall develop and issue a request for proposals soliciting regional center participation in the pilot program. Consumers, families, regional centers, advocates, and service providers shall be consulted during the development of the request for proposal and selection of the pilot areas.
- (e) Each area receiving funding under this section 14 shall demonstrate joint regional center and area board support for the local self-determination pilot program, 16 and shall establish a local advisory committee, appointed jointly by the regional center and area board, made up of 18 consumers, family members, advocates, and community 19 leaders and that shall reflect the multicultural diversity and geographic profile of the catchment area. The local advisory committee shall review the development and ongoing progress of the local self-determination pilot program and may make ongoing recommendations for 24 improvement to the regional center. By September 1, 25 2000, the local advisory committee shall submit to the 26 department recommendations for the continuation expansion of the program.
- (f) The department shall issue a report to the 29 Legislature no later than January 1, 2001, on the status of by funded this 30 each pilot program section and recommendations with respect to continuation and expansion.
- (g) From funds unexpended by regional centers 34 during the 1997–98 fiscal year that, after reversion, are available to the department for reallocation, pursuant to 36 Item 4300-490-001 of the Budget Act of 1997, the first seven hundred fifty thousand dollars (\$750,000) shall be allocated for purposes of implementing this section.
- (h) This section shall remain in effect only until 39 January 1, 2002, and as of that date is repealed, unless a

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later enacted statute, that becomes effective on or before January 1, 2002, extends or deletes that date.

- 3 SEC. 18. Section 4696.1 of the Welfare and Institutions Code is repealed:
- 5 SEC. 19. Section 4696.1 is added to the Welfare and Institutions Code, to read: 6
- 4696.1. (a) The Legislature finds and declares that improved cooperative efforts between regional centers and county mental health agencies are necessary in order 10 to achieve each of the following:
 - (1) Increasing leadership, communication, and organizational effectiveness between regional centers and county mental health agencies.
- (2) Decreasing costs and minimizing fiscal risk in 15 serving persons who are dually diagnosed with mental 16 illness and developmental disabilities.
 - (3) Ensuring continuity of services.

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- (4) Improving the quality of mental health outcomes 19 for persons who are dually diagnosed.
 - (5) Optimizing the utilization of agency resources by building on the strengths of each organization.
- (b) In order to achieve the outcomes specified in 23 subdivision (a), each regional center and county mental health agency shall identify a staff liaison to do all of the following:
- (1) Coordinate service 26 activity between the two 27 agencies.
- (2) Identify dually diagnosed consumers of mutual 29 concern.
- (3) Conduct problem resolution for those consumers 31 serviced by both systems.
- (c) Regional centers and county mental health agencies shall collaborate on developing a general plan 34 for crisis intervention for persons served by both systems. 35 The plan shall include after-hours emergency response 36 systems, interagency notification guidelines, and 37 followup protocols.
- 38 (d) Each dually diagnosed consumer shall be the subject of a case conference conducted jointly by both regional center staff and county mental health as soon as

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possible after admission into a county operated or contracted acute, inpatient mental health facility. The case conference shall confirm the diagnosis and the 4 treatment plan.

- (e) Discharge planning dually for diagnosed 6 consumers admitted to a mental health inpatient facility shall be conducted collaboratively by both the regional center and the local mental health agency and shall commence as soon as possible or as deemed appropriate 10 by the treatment staff. The discharge plan shall include subsequent treatment needs and the agency responsible 12 for those services.
- (f) Regional center staff and county mental health 14 staff shall collaborate to plan and provide training to 15 community service providers, including day programs, 16 residential facilities, and intermediate care facilities, 17 regarding effective services to persons who are dually 18 diagnosed. This training shall include crisis prevention 19 with a focus on proactively recognizing crisis and 20 intervening effectively with consumers who are dually diagnosed.
- (g) The department and the State Department of 23 Mental Health shall collaborate to provide a statewide 24 perspective and technical assistance to local service 25 regions when local problem resolution mechanisms have 26 been exhausted and state level participation has been 27 requested by both local agencies.
- (h) The director of the local regional center and the 29 director of the county mental health agency or their 30 designees shall meet as needed but no less than annually to do all of the following:
 - (1) Review the effectiveness of the interagency collaboration.
- (2) Address any outstanding policy issues between the 35 two agencies.
- (3) Establish the direction and priorities for ongoing 36 37 collaboration efforts between the two agencies.
- (i) The regional center and the county mental health 38 agency 39 shall work toward agreement consumer-by-consumer basis on the presenting diagnosis

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and medical necessity as defined by regulations of the State Department of Mental Health.

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- (i) (1) Regional center consumers admitted psychiatric inpatient facilities due to a mental disorder shall be the responsibility of the county mental health department. A regional center shall be notified of the admission of its clients to a psychiatric inpatient facility and shall participate in discharge planning.
- (2) The mental health department shall provide 10 psychiatric treatment until there is no further medical necessity for acute inpatient care.
- (3) Once it is determined that no medical necessity 13 exists, the regional center shall be responsible for the 14 placement of the consumer from the psychiatric 15 inpatient program.
- (4) If placement by the regional center is delayed, the 17 consumer may remain in the psychiatric inpatient facility 18 for up to four administrative days pending his or her placement.
- (5) If the regional center is unable to effect an 21 appropriate placement for the consumer within four-day period prescribed in paragraph (3), the regional the county shall reimburse mental health 24 department for an administrative inpatient stay at the administrative day rate established by the State 26 Department of Mental Health.
- (k) By May 15 of each year, the department shall 28 provide all of the following information the 29 Legislature:
 - (1) The availability of mobile crisis intervention services, including generic services, by regional center catchment area, including the names of vendors and rates paid.
- 34 (2) A description of each regional center's funded 35 emergency housing options, including the names and 36 types of vendors, the number of beds and rates, including, 37 but not limited to, crisis emergency group homes, crisis 38 beds in a regular group home, crisis foster homes, motel or hotel or psychiatric facility beds, and whether each

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emergency housing option serves minors or adults and whether it is physically accessible.

- 3 SEC. 20. Section 4697 is added to the Welfare and Institutions Code, to read:
- 5 4697. (a) The Legislature finds and declares all of the 6 following:
 - (1) The methods of establishing rates of payment for providers of services and supports to persons with developmental disabilities in the community do not always address the actual costs of ensuring high quality and stability.
- (2) State law and regulations may no longer reflect the 13 type and design of community-based services 14 supports necessary to best meet the needs and choices of 15 individuals with developmental disabilities and 16 families.
- (3) Monitoring of service and support providers is 18 necessary to ensure the safety and satisfaction consumers and the monitoring system in California is complex, duplicative, inappropriately and contentious in fulfilling its charge.
- (b) By January 15, 1999, the department shall establish 23 a task force to examine the current models of the community-based service and support delivery, methodologies associate ratesetting for providers of services and supports to persons with developmental disabilities and their families and the methods monitoring the quality of services and supports.
- 29 (c) The task force shall be composed 30 representatives from the provider department, representatives from each residential provider category, representatives from each and 32 dav program vendor category, regional centers, area boards, 34 the state council, other statewide advocacy organizations, 35 legislative representatives, consumers. and family 36 members. One-third of the task force shall be composed 37 of consumers and family members, one-half of which shall be appointed by the department and one-half of which 38 shall be appointed by the Organization of Area Boards. The department shall pay reasonable travel costs for all

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consumers and family members who are appointed to the task force. The task force shall reflect the geographic and cultural diversity of the state. Representatives from the State Department of Social Services and the State 5 Department of Health Services shall participate members of the task force when monitoring functions are discussed and recommendations developed.

- (d) By June 15, 1999, the task force shall make recommendations to the Legislature in all the following areas:
- (1) Proposed additions, deletions, and changes design of the continuum of community-based service and support options.
- (2) Proposed changes to ratesetting methodologies, 15 including, but not limited to each of the following:
 - (A) Adjustments for geographic differences.

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- (B) Maintaining, eliminating, or altering the rate differential between owner- and staff-operated facilities.
- (C) Incentives or disincentives that may program size.
- (D) Elimination of barriers to meeting individual 22 consumer needs and choices.
- (E) Statewide guidelines and standards by which 24 regional centers may negotiate rates, service and support components, and expected outcomes with service and providers, including support an independent process through which providers may challenge their rate of payment.
- (3) Proposed changes how eligibility 29 as to and 30 allowable for supported services costs living are 31 determined.
- (4) Proposed changes in the vendorization process to allow greater flexibility in fostering desirable and quality services and supports while maintaining a meaningful choice for consumers and families in selecting service and 36 support providers.
- (5) Proposed changes to the methods of monitoring 37 38 service and support providers, including, but not limited to, each of the following:

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(A) The consolidation of various monitoring licensing functions under a single agency.

- (B) Improved coordination between monitoring agencies.
- 5 (C) Enhancements in technical support and positive incentives to improve the quality of services and supports.
- 8 (D) Program requirements based on consumer needs 9 and goals.
 - (E) Training of monitors.
- (F) Establishing a quality feedback system to correct 12 identified problems.
- SEC. 21. Section 4712 of the Welfare and Institutions 14 Code is amended to read:
- 4712. (a) The fair hearing shall be held within 20 days 16 of the receipt of a request for fair hearing by the responsible state agency director. Either party 18 request a continuance, which shall be granted at the 19 discretion of the hearing officer. Any continuance shall 20 not extend the time for a hearing beyond 30 days of 21 receipt of the request for the fair hearing unless it is 22 determined that good cause exists for an additional 23 continuance. A continuance for good cause beyond 30 24 days of the receipt of the request for fair hearing shall not provision of services pending a final 25 affect the administrative decision. For purposes of this section, good cause includes, but is not limited to, the following circumstances:
- (1) Death of a spouse, parent, child, brother, sister, 30 grandparent of claimant authorized the or representative, or legal guardian or conservator of the 32 claimant.
- 33 (2) Personal illness or injury of the claimant or 34 authorized representative.
- unexpected emergencies, including, 35 (3) Sudden and 36 but not limited to, court appearances of the claimant or authorized representative, conflicting schedules of the 38 authorized representative if the conflict is beyond the 39 control of the authorized representative.

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(4) Unavailability of a witness or evidence, the absence of which would result in serious prejudice to the claimant.

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3 4 (b) Notwithstanding Sections 19130, 19131, and 19132 5 of the Government Code, the department shall contract the provision of independent hearing officers. 6 Hearing officers shall have had at least two years of full-time legal training at a California or American Bar Association accredited law school or the equivalent in 10 training and experience as established by regulations to be adopted by the department pursuant to Section 4705. These hearing officers shall receive training in the law 12 13 and regulations governing services to developmentally individuals 14 disabled and administrative hearings. Training shall include, but not be limited to, 15 16 Lanterman Developmental Disabilities Services Act and 17 regulations adopted thereunder, relevant case law and 18 relevant superior court decisions known the department, information services supports 19 about and 20 available persons with developmental disabilities, 21 including innovative services and supports, the standard 22 agreement contract between the department regional centers and the intended use of regional center policies, 24 purchase-of-service and information and rights 25 training on protecting the of consumers at administrative hearings, emphasis with on assisting, 27 appropriate, those consumers represented where 28 themselves advocate inexperienced or an in administrative hearings, including, but not limited to, the responsibility and means to ensure that the record is fully 31 developed and the standardization of hearing 32 procedures. such as authentication and admission exhibits, among hearing officers. The State Department 34 of Developmental Services shall seek the advice of the 35 State Council on Developmental Disabilities. Area Boards, 36 Organization of the protection advocacy agency designated by the Governor in this state 37 to fulfill the requirements and assurances of the federal 38 Developmental Disabilities Assistance and Bill of Rights Act, contained in Chapter 75 (commencing with Section SB 1038 **— 44 —**

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6000) of Title 42 of the United States Code, the Association of Regional Center Agencies, and other state agencies or 3 organizations as designated by the department in the of development training materials and the procedures 5 implementation training of by the 6 department. The department shall provide training for hearing officers on at least an annual basis. The training shall be developed and presented by the department, however, the department shall invite those 10 agencies and organizations listed in this subdivision to 11 participate.

- (c) The hearing officer shall not be an employee, 13 agent, board member, or contractor of the service agency against whose action the appeal has been filed, or a spouse, parent, child, brother, sister, grandparent, legal 16 guardian, or conservator of the claimant, or any person 17 who has a direct financial interest in the outcome of the 18 fair hearing, or any other interest which would preclude a fair and impartial hearing.
- (d) When requested by the hearing officer, a service 21 agency shall provide information relevant to the matter 22 under appeal to the hearing officer prior to the fair 23 hearing. Immediate notice of the documents provided to the hearing officer shall be mailed by the service agency 25 to the claimant and the authorized representative, either 26 of whom may submit additional documentation to the hearing officer prior to the hearing.
- (e) The fair hearing shall be held at a time and place convenient 29 reasonably to the claimant 30 authorized representative. The fair hearing shall not be 31 held at the regional center if objected to by the claimant 32 or the authorized representative. The claimant or the authorized representative of the claimant and 34 regional center shall agree on the location of the fair 35 hearing.
- (f) Merits of a pending fair hearing shall not be 36 37 discussed between the hearing officer and a party outside 38 the presence of the other party.
- (g) The hearing officer shall voluntarily disqualify 39 himself or herself and withdraw from any case in which

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he or she cannot accord a fair and impartial hearing or consideration. Any party may request the disqualification of the hearing officer by filing an affidavit, prior to the taking of evidence at a hearing, stating with particularity the grounds upon which it is claimed that a fair and impartial hearing cannot be accorded. The issue shall be decided by the hearing officer.

(h) Both parties to the fair hearing shall have the rights specified in subdivision (a) of Section 4710.6.

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- (i) The fair hearing need not be conducted according to the technical rules of evidence and those related to witnesses. Any relevant evidence shall be admitted. All testimony shall be under oath or affirmation which the hearing officer is empowered to administer.
- (j) A recording shall be made of the proceedings 16 before the hearing officer. Any cost of recording shall be borne by the responsible state agency.
- (k) The fair hearing shall be conducted in the English 19 language. However, if the claimant, the guardian or conservator, parent of a minor claimant, or authorized representative does not understand English, an interpreter shall be provided by the responsible state agency.
 - (1) The fair hearing shall be open to the public except the request of the claimant or authorized representative or when personnel matters are being reviewed.
- (m) The awarded agency the contract for 29 independent hearing officers shall annually conduct, or cause to be conducted, an evaluation of the hearing officers who conduct hearings under this part. department shall approve the methodology used to conduct the annual evaluation. Information and data for 34 this evaluation shall be solicited from consumers who were claimants in an administrative hearing over the past 36 year, their family members or authorized representative involved in the hearing, regional centers, attorneys who represented nonattorney advocates and either party in an administrative hearing over the past year. The areas of evaluation shall include, but not be

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limited to, the hearing officers' demeanor toward parties and witnesses, conduct of the hearing in accord with fairness and standards of due process, ability to fairly develop the record in cases where consumers represent 5 themselves or are represented by an advocate that does 6 have significant experience in administrative clarity of written hearings, use of legal authority, adherence 8 decisions, and to the requirements subdivision (b) of Section 4712.5. The department shall be provided with a copy of the evaluation and shall use the evaluation in partial fulfillment of its evaluation of the provision of independent 12 contract for the officers. A summary of the data collected shall be made available to the public upon request, provided that the names of individual hearing officers shall not be disclosed. 15

- SEC. 22. Section 4712.5 of the Welfare and Institutions Code is amended to read:
- 4712.5. (a) Within 10 days of the concluding day of the state hearing, the hearing officer shall render a written decision and shall transmit the decision to each party and to the director of the responsible state agency.
- (b) The hearing officer's decision shall be in ordinary and concise language. It shall contain the following:
- (1) A summary of facts, a statement of the evidence 25 from the proceedings which was relied on, a decision on each of the issues presented, and identification of the statutes, regulations, and policies supporting the decision. The decision shall be in ordinary and concise language.
 - (2) Notification that this is the final administrative decision, both parties shall be bound thereby, and either party may appeal any final administrative decision to a court of competent jurisdiction within 90 days.
- (c) The department shall collect and maintain, 34 cause to be collected and maintained, redacted copies of all administrative hearing decisions issued under this division. Hearing decisions shall be categorized by the type of service or support that was the subject of the hearing and by the year of issuance. The department shall make copies of the decisions available to the public upon request at a cost per page not greater than that which it

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charges for document requests submitted pursuant to Chapter 3.5 (commencing with Section 6250) of Division 7 of Title 1 of the Government Code. The department shall use this information in partial fulfillment of its centers 5 monitor regional obligation to and in its evaluation of the contract for the provision of 6 independent hearing officers.

SEC. 23. Section 4740 of the Welfare and Institutions 8 9 Code is amended to read:

4740. The Legislature finds the following:

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- (a) The quality of care provided to persons with disabilities by developmental residential facilities contingent upon a closely coordinated "team" effort by 14 the regional center or its designee, the person with developmental disabilities, the parent or representative 16 if appropriate, the residential facility administrator, and the licensing agency. The rights and responsibilities of each must be identified in order to assure clear direction and accountability for each.
 - (b) The quality of care is impaired when inordinate numbers of staff from placement and licensing agencies give direction to the facility administrator regarding care and service requirements.
- SEC. 24. Section 4741 of the Welfare and Institutions 25 Code is amended to read:
- 4741. An adult person with a developmental disability 27 has the legal right to determine where his or her 28 residence will be. Except in a situation which presents immediate danger to the health and well-being of the 30 individual, the regional center or its designee shall not remove a consumer from a residential care facility against the client's wishes unless there has been specific court action to abridge such right with respect to an adult or unless the parent, guardian or conservator consents with 34 respect to a child.
- SEC. 25. Section 4742 of the Welfare and Institutions 36 37 Code is amended to read:
- 4742. The regional its designated 38 center or representative shall (a) guide and counsel facility staff regarding the care and services and supports required by

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each consumer served by the regional center; and (b) monitor the care and services and supports provided the individual to ensure that care and services and supports are provided in accordance with the individual program 5 plan.

- SEC. 26. Section 4742.1 is added to the Welfare and Institutions Code, to read:
- 4742.1. (a) A statement made by a regional center representative when discharging his or her obligation to 10 monitor the provision of services and supports pursuant to this division shall be a privileged communication, subject to subdivision (b).
- (b) A statement shall not be privileged pursuant to 14 subdivision (a) if a party to a judicial action demonstrates center 15 that regional representative made 16 disputed statement with knowledge of its falsity or with reckless disregard for the truth.
- SEC. 27. Section 4743 of the Welfare and Institutions 19 Code is amended to read:
- 4743. It is the intent of the Legislature that to the greatest extent possible, the staff of the regional center or 22 its designee are assigned so as to minimize the number of persons responsible for programs provided in a given 24 facility.

The regional center or its designee shall designate the 26 staff person responsible for assuring that each individual consumer's program plan is carried out. One person shall 28 be assigned by the regional center as the principal liaison to a facility and to monitor the provision of care and the 30 services provided by that facility in accordance with the 31 individual program plans. If, due to the number of 32 regional center consumers in the facility, additional staff of a regional center or its designee serve consumers in the 34 facility, one person shall be assigned as having primary 35 responsibility for, and assure consistency and continuity 36 of, directions to the administrator and for the monitoring of care and services.

38 SEC. 28. Section 4744 of the Welfare and Institutions 39 Code is amended to read:

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4744. The regional center or its designee shall provide to the residential facility administrator all information in its possession concerning any history of dangerous propensity of the consumer prior to the placement in that facility. However, no confidential consumer information shall be released pursuant to this section without the consent of the consumer or authorized representative.

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SEC. 29. Section 4745 of the Welfare and Institutions Code is amended to read:

4745. During each visit to the facility, the designated staff person shall inform the administrator orally of any inadequacies substantial in the care and services provided, the specific corrective action necessary and the date by which corrective action must be completed. The designated staff person shall confirm this information in 16 writing to the administrator within 48 hours after the oral notice and inform the administrator in writing of the right to appeal the findings.

SEC. 30. Section 4747 of the Welfare and Institutions Code is amended to read:

4747. If an adult person or the parent, guardian, or conservator or authorized representative, those appointed pursuant to Section 4590 or subdivision (e) of Section 4705, on behalf of a child requests a relocation, the regional center or its designee shall provide assistance in locating and moving to another schedule an individual residence or program meeting, if appropriate.

SEC. 31. (a) The Legislature finds that the current 30 process regional bvwhich centers vendorize 31 community-based service providers is unnecessarily 32 burdensome for both the regional center and for providers; that it has not had the effect of increasing the 34 range of services and supports necessary to afford 35 consumers and families a meaningful choice in service 36 provider; that it has resulted in an overabundance of some types of services and supports and a scarcity of other types of services and supports; and that it has not enhanced the quality of existing services and supports.

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1 (b) It is the intent of the Legislature that the 2 vendorization process currently defined in statute and 3 regulation be revised to allow regional centers, in 4 partnership with their communities, greater flexibility in 5 vendorizing service and support providers who meet 6 local needs and offer services and supports of high quality.

- 7 (c) It is also the intent of the Legislature that the 8 vendorization process ensure that consumers and 9 families have a meaningful choice in the selection of 10 service and support providers and that an independent 11 appeal process be established for providers who wish to 12 challenge a decision of the regional center regarding 13 their vendor status.
- SEC. 32. Notwithstanding Section 17610 of the Government Code, if the Commission on State Mandates determines that this act contains costs mandated by the state, reimbursement to local agencies and school districts for those costs shall be made pursuant to Part 7 (commencing with Section 17500) of Division 4 of Title 20 2 of the Government Code. If the statewide cost of the claim for reimbursement does not exceed one million dollars (\$1,000,000), reimbursement shall be made from the State Mandates Claims Fund.
- Notwithstanding Section 17580 of the Government Code, unless otherwise specified, the provisions of this act shall become operative on the same date that the act takes effect pursuant to the California Constitution.